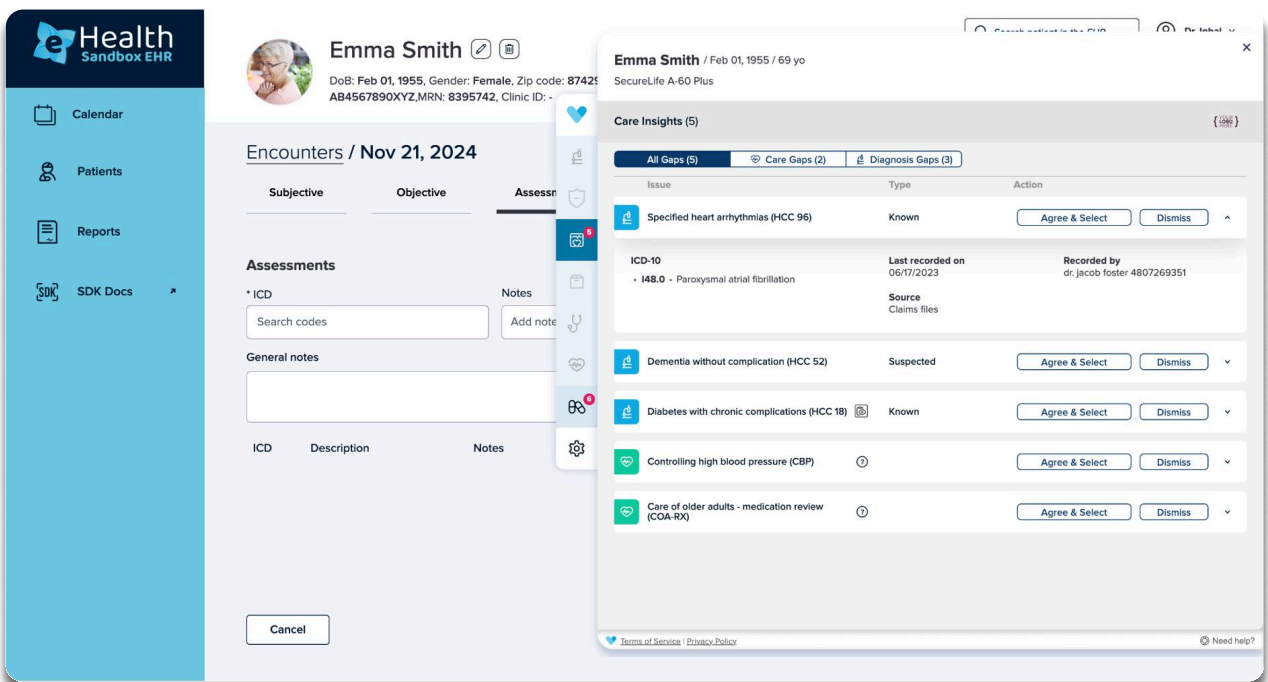




Care Insights

Your New All-In-One Gaps Experience

Care Insights simplifies care delivery by embedding actionable patient data into EHR workflows, eliminating the need for external navigation or manual reviews, and empowering providers to address gaps effectively at the point of care. By reducing administrative burden, enhancing risk adjustment accuracy, and improving performance on quality metrics, Care Insights enables providers to focus on delivering high-quality care.



Integrated Gap Management

Streamline identification and resolution of diagnosis and care gaps by integrating gap data into the EHR workflow, enabling clinicians to address all gaps efficiently.

- Auto-expansion, notifications, and automated workflows direct care teams to relevant diagnosis and care gaps, saving time on manual data searches.
- Clinicians can address gaps within the EHR by selecting "Agree" or "Dismiss," with agreed codes (ICD-10 or CPT) automatically added to the chart to reduce manual entry.
- Dismissed gaps allow for additional context sharing including a selection of pre-programmed dismissal reasons and an optional open text field.
- Expanded views offer detailed information (e.g., Source, Notes, Action Required) and suggestions for additional ICD-10 and CPT codes, including historical diagnoses, to ensure accurate data reporting.





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Your New All-In-One Gaps Experience

Unified Workflow

Enhance provider efficiency by unifying diagnosis and quality gap management within a single workflow, reducing administrative burden and improving clinical focus.

- Ability to address all types of gaps without switching between systems or screens.
- By presenting diagnosis and care gaps together, clinicians can make informed decisions more easily, leading to streamlined workflows, improved patient outcomes, and reduced time spent on manual data entry.

Automated Updates and Syncing

Ensure consistency between the EHR and health plans by automating gap resolution updates and reducing manual errors and discrepancies.

- Approved gaps are automatically written back to the EHR, ensuring synchronization with health plans and accurate reporting.
- Automated data syncing minimizes manual follow-ups, enhances reporting accuracy, and supports improved quality scores.
- Partially resolved gaps are highlighted, allowing clinicians to identify already documented ICD-10 codes.
- Gaps can be auto-resolved when suggested ICD-10 codes are manually added to the EHR, with push notifications providing awareness; undo options ensure flexibility and accuracy.

Expanded EHR Compatibility

Support multiple EHR systems, ensuring more providers can leverage the benefits without significant IT disruptions.

- Compatible with major EHRs, including eCW, athenahealth, Practice Fusion, NextGen, Touchworks, Dr Chrono, and Office Ally.
- Broad compatibility ensures that providers using different EHR systems can seamlessly adopt the platform's capabilities without significant IT disruptions.
- Flexibility allows practices of various sizes to benefit from the integrated gap management, improving overall efficiency and care quality.

